Bilingual Program Manager - Child Education & Development

Objective:

To contribute to the well being of Honduran children through design and implementation of education and development programs in those communities of most need.

Professional Profile:

- Familiar with Central America and the international development community
- Experienced Program Facilitator
- Bilingual (English and Spanish)
- English Language teacher and Teacher Trainer

Professional Highlights:

- Provided individualized with patients to help them understand their insurance benefits and obtain appropriate coverage. Focused on complete service from medical treatment to patient/family negotiations with insurance carriers.
- Facilitated leadership and team-building workshops, developed presentations, group exercises for managers in variety of organizations/companies in Costa Rica.
- Developed educational programs, methods and techniques for teaching English; designed and implemented "training of trainers" for teachers.

Work History:

- Patient Advocate, *Hospital Clinica Biblica*, San Jose, Costa Rica. Jan 1999 Dec 2002.
- Trainer/Workshop Facilitator, RETO 2000, San Jose Costa Rica. January 1998-1999.
- English Teacher, *INTENSA*, San Jose, Costa Rica. January 1997-1998.

Education:

BA, International Relations, *Universidad Autónoma de Centroamérica*, San José, Costa Rica, 1988.

hopecr@yahoo.com